

Warranty Policy

To make a warranty claim or send a device for service, complete the [Service Form](#) and follow the instructions on the form for next steps. If in doubt, contact your rep for troubleshooting.

CPAP

Product	Warranty Period
G3/ G2/ Luna IQ	5 years from purchase
Humidifier water tub	90 days from purchase
Heated tube	90 days from purchase
Power cord and adapter	90 days from purchase
SpO2 sensor	90 days from purchase
DC Converter	90 days from purchase
M1 Mini	3 years from purchase
All BMC CPAP Masks and parts	90 days from purchase
All Sleep Weaver CPAP Masks	90 days from purchase

CPAP Alternatives/Consumer

Product	Warranty Period
Bongo	30 days from purchase
OptiPillow	90 days from purchase
Night Shift device	2 years from purchase
Night Shift strap and chest belt	6 months from purchase
Hushd MAS	30 days from purchase
Knightsbridge Chinstrap	6 months from purchase
Headterm	1 year from purchase
Emeterm	1 year from purchase

Insomnia

Product	Warranty Period
AYO	1 year from purchase
Activinsights GeneActive	1 year from purchase
Camntech MotionWatch8	2 years from purchase
BodyCap System (excludes pills)	1 year from purchase

Respiratory

Product	Warranty Period
POWERbreathe Shaker	1 year from purchase
POWERbreathe Plus & EX1 Devices	2 years from purchase
POWERbreathe K Series	1 year from purchase
Smart Peak Flow	2 years from purchase
Pegaso	1 year from purchase
Simeox	2 years from purchase
MetaMax	2 years from purchase

Research

Product	Warranty Period
Sleep Profiler & PSG2 Device	2 years from purchase
Sleep Profiler Airflow Adapter	1 year from purchase
Dual Lead Cable	1 year from purchase
MotionWatch	2 years from purchase
GeneActiv	1 year from purchase
BAlert Device	2 years from purchase
BAlert Bluetooth Dongle	2 years from purchase
Forehead Strip	50 nights
Headstraps	25 nights
Sleep Sense Reusable Belt Kit	1 year from purchase
Nonin WristOx	3 years from purchase
Nonin Soft Finger Sensor	2 years from purchase