

## Warranty Policy

To make a warranty claim or send a device for service, complete the [Service Form](#) and follow the instructions on the form for next steps. If in doubt, contact your rep for troubleshooting.

### CPAP

| Product                      | Warranty Period       |
|------------------------------|-----------------------|
| G3/ G2/ Luna IQ              | 5 years from purchase |
| Humidifier water tub         | 90 days from purchase |
| Heated tube                  | 90 days from purchase |
| Power cord and adapter       | 90 days from purchase |
| SpO2 sensor                  | 90 days from purchase |
| DC Converter                 | 90 days from purchase |
| M1 Mini                      | 3 years from purchase |
| All BMC CPAP Masks and parts | 90 days from purchase |
| All Sleep Weaver CPAP Masks  | 90 days from purchase |

### CPAP Alternatives/ consumer

| Product            | Warranty Period        |
|--------------------|------------------------|
| Bongo              | 30 days from purchase  |
| OptiPillow         | 90 days from purchase  |
| Night Shift device | 1 year from purchase   |
| Night Shift strap  | 6 months from purchase |
| Hush'd             | 30 days from purchase  |
|                    |                        |
| Headterm           | 1 year from purchase   |
| Emeterm            | 1 year from purchase   |

### Insomnia

| Product                         | Warranty Period       |
|---------------------------------|-----------------------|
| AYO                             | 1 year from purchase  |
| GeneActive                      | 1 year from purchase  |
| MotionWare                      | 2 years from purchase |
| BodyCap System (excludes pills) | 1 year from purchase  |

### Respiratory

| Product         | Warranty Period       |
|-----------------|-----------------------|
| PEPE            | 90 days from purchase |
| Smart Peak Flow | 2 years from purchase |
| Pegaso          | 1 year from purchase  |
| Simeox          | 2 years from purchase |
| MetaMax         | 2 years from purchase |